



## Instructor-Led

### Amadeus Altéa DC-CM Departure Plan Template & Departure Control

This course describes how to automate Departure Control by programming activities at pre-determined times before and after departure of an aircraft (for example, the issuing of post departure messages) using Amadeus Altéa Departure Control - Customer Management.



During this course you will learn how to:

- > Create, delete and modify a departure plan template.
- > Set activities and dependencies.
- > View and update the Departure Plan for a specific flight in the Customer Management user interface.



This course covers the following topics:

- > Identifying the market template levels.
- > Creating templates.
- > Modifying templates.
- > Adding and deleting activities.
- > Ignoring and replacing activities.
- > Deleting templates.
- > Adding dependencies.



**Certification:**

Yes - pass mark: 85%



**Duration:**

1 day



**Language:**

English



**Level:**

Certification



**Pre-requisite:**

Yes



**Pework:**

Yes



#### Is this the course for you?

This course is for:

- > Airlines in PSS migration
- > Airline staff responsible for setting up Customer Management activities.
- > Airline trainers.



#### Things you need for this course

**Pre-requisite:**

Have successfully passed one of these courses:

- > [Altéa DC-CM Certification](#)

Or

- > Familiar with Amadeus Altéa Customer Management and baggage handling activities at an airport.

**Pework:**

To ensure that you are familiar with our products before attending the training, we recommend you complete following e-learning:

- > [Altéa Administration Departure Plan Template awareness](#) (20 minutes)
- > [Altea Departure Control -Customer Management awareness](#) (9 hours)



This course helps you use

- > Altéa Departure Control - Customer Management (CM)
- > Altéa Administration



**How the course is organised**

- > 1 day training



**What equipment do you need?**

View our [instructor-led requirements](#).



**The last few details...**

- > To schedule a customised session, please contact: [learning@amadeus.com](mailto:learning@amadeus.com)
- > Last update: July 2024