



Instructor-Led

Amadeus Altéa DC-CM Departure Plan Template & Departure Control

This course describes how to automate departure control activities at pre-determined times before and after departure of an aircraft, such as issuing of post departure messages, using Amadeus Altéa Departure Control - Customer Management.



During this course you will learn how to:

- > Create, delete and modify a departure plan template.
- > Set activities and dependencies.
- > View and update the Departure Plan for a specific flight in Customer Management.



This course covers the following topics:

- > Identifying the market template levels
- > Creating and modifying templates
- > Adding and deleting activities
- > Replacing and ignoring activities
- > Deleting templates
- > Adding dependencies



Certification:

Yes - pass mark: 85%



Duration:

1 day



Language:

English



Level:

Certification



Pre-requisite:

Yes



Pework:

Yes



Is this the course for you?

This course is for:

- > Airlines in PSS migration
- > Airline administrators responsible for setting up Customer Management activities
- > Airline trainers



Things you need for this course

Pre-requisite:

Have successfully passed the following course:

- > [Altéa DC-CM Certification](#)

or

- > Familiar with Amadeus Altéa Departure Control - Customer Management and baggage handling activities at an airport.

Pework:

To ensure that you are familiar with our products before attending the training, we recommend that you complete the following e-learning:

- > [Altéa Administration Departure Plan Template awareness](#) (20 minutes)
- > [Altéa Departure Control - Customer Management awareness](#) (9 hours)



This course helps you use

- > Altéa Departure Control - Customer Management (CM)
- > Altéa Administration



How the course is organised

- > 1 day training



What equipment do you need?

View our [instructor-led requirements](#)



The last few details...

- > To schedule a customised session, please contact: learning@amadeus.com
- > Last update: February 2026