



Instructor-Led

Amadeus Altéa Flights Disruption Management Advanced

This course features a real-world, scenario-driven workshop focused on disruption management within airline operations. This workshop is designed to address operational challenges including airline pain points. Through this approach, you will gain practical insights and develop strategies that can be directly applied to your day-to-day responsibilities, enhancing operational resilience and passenger satisfaction.



In this course you will learn:

- > Explain the role of the Altéa suite in airline operations.
- > Review the interactions among five Altéa products, and how these products work within the airline ecosystem.
- > Assess the complete flight lifecycle and the associated Altéa business process flows creating the end-to-end operational framework.
- > Create effective strategies for managing flights disruption with tools designed to support timely and efficient resolutions.



This course covers the following topics:

- > Reviewing the Altéa system architecture.
- > Analyzing and resolving flight disruption scenarios based on real-world operational experiences.
- > Fostering critical thinking and problem-solving skills, by navigating complex operational environments with confidence.



Certification:
No



Duration:
3 days



Language:
English



Level:
Advanced



Pre-requisite:
Yes



Prework:
Yes



Is this the course for you?

This course is for:

- > Airline administrators, functional analysts, and product owners.
- > Airlines post PSS migration.
- > Helpdesk agents, disruption managers, and ground operation officers performing departure control activities.



Things you need for this course

Pre-requisite:

Have successfully passed:

- > [Amadeus Altéa Inventory-DCS Links](#)

Prework:

- > To ensure that you are familiar with our solutions before attending this training, we recommend to complete the following e-learning (20 minutes):

[How Altea Inventory interacts with other systems](#)



This course helps you use

- > Altéa Departure Control - Customer Management (CM)
- > Altéa Departure Control - Flight Management (FM)
- > Altéa Inventory and Code Share
- > Altéa Administration



Related courses

- > [Amadeus Altéa DC-CM Certification \[Instructor-Led\]](#)
- > [Amadeus Altéa DC-FM Certification \[Instructor-Led\]](#)
- > [Amadeus Altéa Inventory Certification \[Instructor-Led\]](#)
- > [Amadeus Altéa Inventory-DCS Links \[Instructor-Led\]](#)



How the course is organised

- > 3 days instructor-led in person training

or

- > 5 days instructor-led in person training which includes 2 days full flight life-cycle for participants who have not passed Amadeus Altéa Inventory-DCS Links



What equipment do you need?

View our [instructor-led requirements](#)



The last few details...

- > To schedule a customised session, please contact: learning@amadeus.com
- > Last update: January 2026