



e-Learning

Altéa Administration Customer Management Business Rules

As an administrator, examine how Amadeus helps you to manage set of business rules to automate operational processes so that manual intervention is not needed to optimise Altéa Departure Control - Customer Management (CM) to align with your business goals.



In this course, you will learn:

- > How to use markets to create Business Rules.
- > What Flight Group Management is.
- > What Rule Criteria Weights are.
- > What business rules for Customer Management are.
- > How to handle Customer Management business rules that are accessed during the flight creation process.
- > What some mandatory operational business rules for Customer Management are.



Through a set of interactive e-Learning lessons, learn how to use markets and flight groups to create business rules, how business is impacted Altéa Departure Control - Customer Management (CM).



Certification:
No



Duration:
60 minutes



Language:
English



Level:
Awareness



Pre-requisite:
No



Pework:
No



Is this the course for you?

This course is for:
Airlines



This course helps you use

- > Altéa Departure Control - Customer Management (CM)



Related courses

- > [Altéa Departure Control - Customer Management \[e-Learning\]](#)



How the course is organised

There are six mandatory e-learning lessons. There is an instructor-led session available to request enrolment. Finally, there are user guides available for download.



What equipment do you need?

- > A computer, laptop or tablet.
- > a high-speed internet connection (>1MB).
- > Google Chrome browser or alternatively the Microsoft Edge browser.
- > An Amadeus login (LSS), organization ID (IATA code) and password.