



# e-Learning

## Amadeus Revenue Accounting

As a revenue analyst, learn about tracking your passenger sales revenue in real-time to collect revenues faster and improve cash flow.



In this course, you will learn:

- > What is a passenger revenue accounting system?
- > How to read events for a ticket
- > What is a task?
- > What is RA Document View
- > How to handle sale tasks
- > How to handle accounting tasks
- > How to capture handwritten documents
- > How to identify coupon refund types
- > How to issue a refund manually



Through a set of interactive e-learning lessons learn what passenger revenue accounting is, what the revenue accounting structure is, what an event is, what the task flow is, how to interpret a document, when sale tasks are raised, how to verify accounting rules, how to capture paper documents, what the Undo-Redo accounting feature is using Amadeus Revenue Accounting (ARA).



Certification:  
No



Duration:  
1 hour + 10 minutes



Language:  
English



Level:  
Awareness



Pre-requisite:  
No



Prework:  
No



### Is this the course for you?

This course is for:

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In particular, those working in:

Sales & Marketing Agents, Trainers



This course helps you use  
> Amadeus Revenue Accounting



Related courses  
> [Amadeus Revenue Accounting Certification](#)  
[\[Instructor-Led\]](#)



### How the course is organised

There are nine mandatory e-learning lessons.

After completion, there is an instructor-led session available to request an enrolment. Finally, there are user guides available for download.



### What equipment do you need?

- > A computer, laptop or tablette.
- > A high-speed internet connection (> 1MB).
- > The Google Chrome browser or alternatively the Microsoft Edge browser.
- > An Amadeus login (LSS), organization ID (IATA code) and password.